

HESED HOUSE STAFF

(July 1, 2008 through June 30, 2009)

Name	Title
Aguilar, Tom	Resource Facilitator
Anderson, Lori*	PADS OES Asst. Program Director
Bauer, Erin*	Director of Development
Bell, Brenda	PADS AM Asst Program Director
Bell, Jennifer	LIGHT-House Case Manager
Bush, Judy	Director of Finance and Human Resources
Casson, Tim	PADS OES Asst. Program Director
Chazaro, Maria	SEEDS Case Manager
Cox, Christopher	TLC Asst. Program Director and Computer Specialist
Dempsey, Michael	PADS AM Asst. Program Director
Dowd, Ryan	Executive Director
Eaton, Wanda	Financial Assistant
Eickhoff, Leonard	PADS Incoming OES Director
Eickhoff, Linda	TLC Program Substitute
Eickhoff, Philip	TLC Maintenance Assistant
Ensor, Mary	Director of Development
Eugea, Daniel	TLC Assistant Program Director
Forbes, Pat	Facilities Assistant Director
Freeman, Daniel	Director PADS AM
Gardner, Lisa*	TLC Assistant Program Director
Goldthwaite Fries, Emily	PADS OES Asst Program Director
Harrington, Debra	PADS AM Assistant Program Director
Holmes, Jason*	PADS OES Program Director
Jackson, Willie	SEEDS Program Director
Kresl, Dorcas	SEEDS Case Manager
Kubicz, Donna	Director TLC Program
Lackey, Amber*	TLC Asst Program Director
Laudando, Kay	PADS OES Asst Program Director
Luna-Nunez, Mireya*	TLC Asst Program Director
Manzie, Elise*	PADS OES Asst Program Director
Marnell, Colleen*	Legal Clinic Coordinator
McMenamin, Neil	Associate Director
McNeece, Laura	SEEDS Case Manager
Mills, Evelyn	Finance Assistant
Myers, Glenn	Legal Clinic Coordinator
Nilles, Hollie	TLC Associate Program Director
Patterson, Roger	PADS OES Asst Program Director
Ratz, Jerry	Director of Grants
Rosenberg, Sandra*	PADS Asst Program Director
Rusin, Andrea*	TLC Asst Program Director
Saidac, Lynn	PADS AM Asst Program Director
Stout, Christine	SEEDS Case Manager
Szempruch, Emily	TLC Asst Program Director
Thorncroft, Pam	PADS AM Asst Program Director
Thurlby, Barb	Director of Volunteers
Trondsen, David*	PADS OES Asst Program Director
Turner, Kathi*	Administrative Asst
Wackenhut, Erika	SEEDS Case Manager
Whitney, Karen	SEEDS Associate Director
Wills, Jillian	TLC Asst Program Director
Wolf, Paul	Facilities Director
Woods, Randy	PADS OES Asst Program Director

*Former Employee

BOARD AND PROGRAMS 2009

PADS and Hesed House Boards merged July 2009.

Term	Name	Representation
09	Carol Ball, 1st Vice Chair	St. Thomas the Apostle Church
10	Patrice Bertheau, Secretary	PADS A.M.
10	Kathryn McGowan Bettcher	Atty., Prairie State Legal Services
09	Natalie Brun	Mental Health Therapist
09	Sandi Byrd	Attorney, Private Practice
09	Grant Cowen, Treasurer	West Suburban Bank
Ex Officio	Ryan Dowd, Executive Director	Hesed House, Inc. Executive Director
10	Rogers Freedlund	American Guardian Warranty
10	The Reverend Hugh Fullmer	Our Lady of Mercy Catholic Church
10	David Glynn	PADS OES
10	Robert S. Johnson	Transitional Living Community
09	Jon Knebel	PADS OES
10	The Reverend Tim Piasecki, 2nd Vice Chair	PADS
09	Cathy Sappington	St. Thomas the Apostle Church
09	Carolyn Sprawka, Chair	Geneva United Methodist Church

PADS Programs

- ▶ PADS Overnight Emergency Shelter
- ▶ PADS A.M. (...And More!) Daytime Drop-in Center
- ▶ Transitional Living Community
- ▶ SEEDS Case Management
- ▶ LIGHT-House Permanent Supportive Housing
- ▶ LEAP Education and Advocacy
- ▶ Hope Legal Clinic

Agency Partnerships with On-Site Services

- ▶ Waubensee Community College (Employment Training)
- ▶ Breaking Free (Substance Abuse Counseling)
- ▶ Association for Individual Development (Mental Health Counseling)
- ▶ Aunt Martha's Youth Service (Medical Services)
- ▶ Aurora University (Children's Services)
- ▶ Midwestern University (Children's Services)
- ▶ Rosary High School (Children's Services)
- ▶ Marmion Academy (Children's Services)
- ▶ Prairie State Legal Services (Legal Services)
- ▶ Open Door Clinic (STD Testing)
- ▶ Volunteer Optometric Services to Humanity (Free Eyeglasses and Testing)
- ▶ Veteran's Administration (Veteran's Services)

Board Meeting Dates*

July 22, 2008
 September 23, 2008**
 November 18, 2008
 January 27, 2009
 March 24, 2009
 May 26, 2009

*All meetings are held in the Reilly Room at Hesed House
 659 South River Street, Aurora, IL 60506
 ** Annual Meeting



Hesed House, Inc.

2009 Annual Report



Hollie Nilles-Ohme, Associate Director of the Transitional Living Community at Hesed House, enjoys a sunny afternoon with TLC residents Adriana and Starr.

In 2009, a family of four that is poor by the federal government's definition has an annual income below \$22,050. A family that is extremely poor has an income less than half the poverty line for their family size- under \$11,025 for a family of four.*

Annual Report Board Chair Letter

It has been an interesting and challenging year. I would bet that most of you could make that statement and have a personal story to tell, having been impacted by the current economic conditions. Individuals and families are finding themselves with reduced income or out of work. Budgets have had to be tightened. Our family—the Hased House family—is not immune to these economic realities. This summer we were faced with possible funding cuts of 50%. The Hased family, which is made up of staff, volunteers, donors and guests, rallied—literally and figuratively. There were trips to Springfield, letters written and phone calls made to petition our state legislators, and a sleep out was held to demonstrate what it would look like if people were faced with sleeping on the streets. Those cuts have been tabled for the time being, but we may be faced with that reality again in January.

Staff looked at ways to continue to hold the line with less funds while serving greater numbers of people in need. Rather than replace staff who left, positions were consolidated and schedules were rearranged to save money. We have even changed the type of trash bags we are using to save money. The good news is we have not had to close our doors. No one has been turned away. People found jobs, got sober and had a place to sleep.

I am grateful for the Hased family that has pulled together. That is what families do when unfortunate things happen. These especially difficult times have made it clear that we are in this together, and we will make it through this together. On behalf of staff and guests, thank you for being a part of the Hased family.

Carolyn Sprawka
Chair, Board of Trustees

As a result of the recession, approximately 34,500 additional Illinoisans may experience homelessness by the end of 2010, absent effective interventions.*

By the Numbers

Individuals and Families Served (Outputs)

- ▶ 918 homeless individuals were assisted.
 - 806 individuals were served in PADS Overnight Emergency Shelter.
 - 685 individuals were served at PADS A.M. Daytime Drop-in Center.
 - 112 individuals were served at Transitional Living Community (TLC).
 - 53 individuals were served at LIGHT-House Permanent Supportive Housing.
- ▶ 133 children were housed over the course of the year.
- ▶ 70,424 warm safe nights of restful sleep were provided.
- ▶ Over 187,500 warm, nutritious meals were served.

Lives Changed & Miracles Witnessed (Outcomes)

- ▶ 178 individuals were directly assisted in obtaining housing (in addition to hundreds of others who needed no assistance) - an increase of 48% from last year.
- ▶ 201 individuals gained employment or completed a job training program - a decrease of 7% from last year.
- ▶ 246 individuals engaged substance abuse treatment and/or maintained their sobriety - an increase of 127% from last year.
- ▶ 92 individuals engaged mental health treatment with ongoing services - an increase of 61% from last year.
- ▶ 163 individuals completed their GED, a degree, a class or certificate program - an increase of 66% from last year.
- ▶ 2,826 outcomes were achieved in the 15 areas tracked: Identification, Support Systems, Transportation, Child Services, Life Skills, Benefits, Legal, Financial, Physical/Emotional Abuse, Mental Health, Physical Health, Employment, Education and Housing - an increase of 60% from last year. ▲

The organizations that people in need rely on in tough times – food pantries, housing providers, mental health centers, treatment services, health clinics, and others – are experiencing a much greater demand for their services. Yet even in years prior to the recession, human services in Illinois had been increasingly overburdened, suffering from a crumbling infrastructure and lack of resources. As more people continue to join the ranks of those experiencing joblessness and homelessness, these human services providers will not be able to meet the increasing demand, leaving, thousands of Illinoisans without the help they need to get by.*

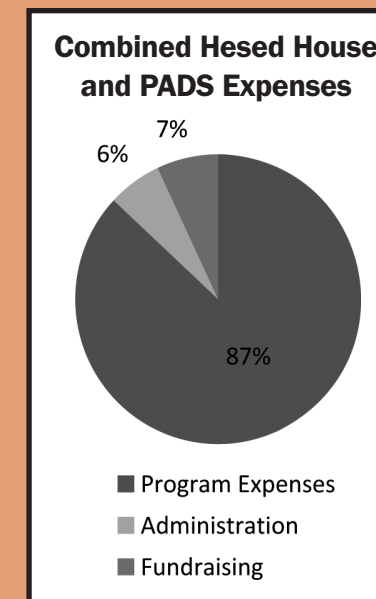
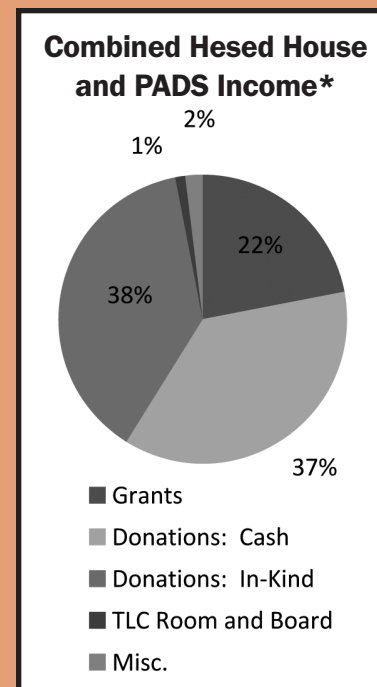
Hased House Selected to Administer Rapid Re-Housing Grant

by Laura McNeece, PADS SEEDS Case Manager

Hased House is very pleased to announce that it has been selected by the City of Aurora and Kane County to assist the homeless over the next three years through the Homeless Prevention and Rapid Re-Housing Program.

The Homelessness Prevention and Rapid Re-Housing Program (HPRP) is a federally funded homelessness prevention program that is part of the American Recovery and Reinvestment Act of 2009. The program provides services and financial assistance to homeless and at-risk households who only need short-term help to achieve housing stability. ▲

*Heartland Alliance Mid-American Institute on Poverty



Due to a capital campaign raising money for the new building and accounting rules which require that the corresponding expenses be capitalized rather than treated as expenses, this year's finances create the appearance of a large surplus. Without the capital income/expenses it was essentially a break-even year.

Thank You PADS Churches, Organizations and Schools

Hased House is deeply indebted to and grateful for the kindness and compassion demonstrated by the following churches and groups that have worked tirelessly through the years donating, preparing, transporting and serving food to the poor and homeless at Hased House. Whether they are opening lockers, dispensing toothpaste or just listening, their smiling faces and kind voices have ministered God's love upon thousands of our poorest neighbors in the PADS Overnight Emergency Shelter. Without the dedication of these selfless souls, there would be no Hased House – no shelter; warm meal; change of clothes; assistance in finding medical attention, housing, job training or education.

To all of you, "Thank You for Living Hased!"

GROUP/CITY

Alpha Baptist Missionary, Bolingbrook
Annunciation Parish, Aurora
Apostolic Christian of Hinsdale, Hillside
Ausable Grove Presbyterian, Yorkville
Batavia United Methodist
Bethany Lutheran, Batavia
Bethlehem Lutheran, St. Charles
Calvary Episcopal, Batavia
Chicago Church of Christ, Naperville
Christ Community (Blackberry), Aurora
Christ Community, St. Charles
Cortesi Group Christ Community, Naperville
Crossroads Community, Aurora
Crossroads Community, Naperville
Faith Lutheran, Aurora
Ginger Creek, Aurora
Good Shepherd Lutheran, Naperville
Grace United Methodist, Naperville
Holy Angels Parish, Aurora

Holy Cross Catholic, Batavia
Holy Nations, Aurora
Holy Spirit Catholic Community, Naperville
Knox Presbyterian, Naperville
Korean Church of Naperville
Living Spirit Lutheran, Oswego
Living Water Evangelical, Naperville
Main Baptist, Aurora
My Father's Hands, North Aurora
New Hope Lutheran, Aurora
New Hope Lutheran Spanish,
New Life, Yorkville
Oswego Council
Oswego Good Shepherd
Oswego Prairie United Methodist
Oswego Presbyterian
Our Lady of Good Counsel Catholic, Aurora
Our Lady of Mercy, Aurora
Plano High School
Platteville United Methodist

Income	Hased House, Inc.
Grants	22% \$894,637
Donations: Cash	37% \$1,492,095
Donations: In-Kind	38% \$1,518,205
TLC Room and Board	1% \$2,355
Misc.	2% \$80,520
TOTAL	\$3,987,813

Expenses	Hased House, Inc.
Program Expenses	87% \$3,227,823
Administration	6% \$231,580
Fundraising	7% \$261,977
TOTAL	\$3,721,380

Rejoice Lutheran, Geneva
River Valley Community, Aurora
Rotary Club Aurora
Sacred Heart Parish, Aurora
St. Anne's Parish, Oswego
St. Charles Episcopal
St. David's Episcopal, Aurora
St. George Byzantine Catholic, Aurora
St. John AME, Aurora
St. John Baptist, Winfield
St. John's Catholic, Somonauk
St. John Neumann, St. Charles
St. Joseph, Aurora
St. Mark's Episcopal, Geneva
St. Mark's Lutheran, Aurora
St. Nicholas Parish, Aurora
St. Patrick's, St. Charles
St. Peter's, Geneva
St. Patrick's, St. Charles
St. Raphael Parish, Naperville
St. Rita of Cascia Parish, Aurora
St. Timothy Lutheran, Naperville
St. Thomas the Apostle, Naperville
Sugar Grove United Methodist
Trinity Church of the Nazarene, Naperville
Trinity Methodist, Yorkville
United Methodist of Aurora
United Methodist of Geneva
Victory Cathedral, Bolingbrook
Westminster Presbyterian, Aurora
Wheatland Salem United Methodist, Naperville